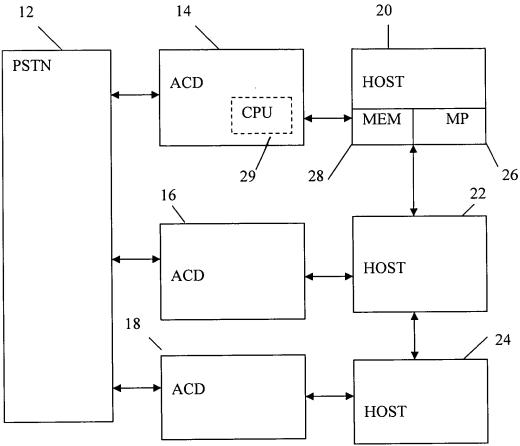


SELECTIVE MESSAGING IN A MULTIPLE MESSAGING LINK ENVIRONMENT ANTHONY J. DEZONNO WELSH & KATZ, LTD. Docket No. 71392 Sheet 1 of 3



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FIG. 1



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FIG. 2



SELECTIVE MESSAGING IN A MULTIPLE MESSAGING LINK ENVIRONMENT ANTHONY J. DEZONNO WELSH & KATZ, LTD. Docket No. 71392 Sheet 3 of 3

	MESSAGE	MESSAGE TYPE	OBJECT
	SOURCE		
38→	ACD 14	OVERFLOW	AGENT #1
40→	HOST 24	FAULT	ANI
42→			DNIS
44→			TRUNK#
46→	HOST 1		
48→	HOST 2		
50→	HOST 3		

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FIG. 3